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## **Emotional Intelligence EQ-i 2.0 and EQ360 Certification Training**

**Nov 29-30 in Phoenix**

**Make the power of Emotional Intelligence  
work for your organization!**



**Pre-Approved for 15  
General Credit Hours**



Continuing Coaching Education  
International Coach Federation

**Pre-Approved for 13.25 CCEs**

***Certify in the EQ-i 2.0 and EQ360 and give your organization a unique  
competitive advantage!***

Add these highly respected, leading-edge Level B assessments to your talent management toolkit and use them to:

- Assess the #1 predictor of professional and personal success: Emotional Intelligence, using the most valid and reliable EQ tool on the market (independently rated as such by Buros.org)
- Quantify emotional intelligence for your leaders
- Identify leadership strengths and areas for development
- Provide a baseline of skills for powerful, ongoing performance management
- Identify star performers and high potentials to build and sustain your leadership pipeline
- Improve performance by building your leadership development action plans
- Influence company culture → increase employee motivation → improve the bottom line
- Make more informed decisions about your employees and hiring candidates
- Have the necessary knowledge and tools to build a business case for developing emotional intelligence in the workplace
- Increase your effectiveness in coaching, leadership development, selection, team building, and much, much more.

### ***What Does Certification Include?***

- Three online modules, two day classroom workshop, online exam
- Personal EQ-i 2.0 assessment with confidential, 1 hour debrief prior to the session (\$300 value)
- Two free reports (\$255 value) to use after you get certified
- Free online account where you administer and score the assessments
- The EQ Edge (3rd Edition) by Steven Stein and Howard Book
- EQ-i 2.0 and 360 User's Guide
- EQ-i 2.0 and 360 Participant workbook and presentation materials
- Access to other MHS EQ assessments: Team, Leadership and Organizational Reports
- Access to free online resources on the EQ-i 2.0 portal
- A certificate authorizing you as eligible to purchase and administer the EQ-i 2.0 and EQ360

### **Individuals in these professions should participate:**

- Business, Executive, and Leadership Coaching (Public & Private sectors)
- Human Resources, Talent Acquisition, and Executive Recruitment
- Organizational Training and Leadership Development
- Business Transformation and Change Management
- Internal and external Consulting
- Therapeutic or Counseling Practice



**EQ-i** 2.0<sup>®</sup>  
assess. predict. perform.



**EQ 360**  
assess. predict. perform.

### **Your EQ Guide: Susan Zabriskie, M.A., Certified EQ-i Master Trainer**



Susan Zabriskie, owner of PerformanceWorks LLC, a Portland, Oregon based performance consulting firm, has over 20 years' experience in the learning and development field. Since 2004, she has helped thousands of individuals develop their emotional intelligence. Susan has utilized the Bar-On EQ-i suite of instruments to assess, train and coach CEO's, executives, engineers, veterinarians and individual employees in a wide variety of industries, from high tech to healthcare. Some of her clients include *Insitu, adidas, Reebok, Tetra Pak, SEH-America, Karcher International, Vestas American Wind Technology, Rentrak, WebMD, and Internal Revenue Service.*

As a speaker and facilitator, Susan employs a unique combination of skills to generate real learning with her personable style and warm humor. She quickly connects with her audience, creating an engaging and entertaining experience. Additionally, her expertise in adult learning principles and cognitive psychology gives her a high degree of credibility and skill as a platform speaker and facilitator.

Susan holds a B.S. in Health Science and M.A. in Instructional Systems. She is an adjunct professor in the Communication Studies Department at Marylhurst University in Portland and is also on the faculty of Portland State University's Leadership and Management Program (LAMP).

### **What Participants are Saying:**

*Susan is a great business partner in the industry. She has great organizational knowledge and wisdom and brings that with her as she integrates it into her practice. Her knowledge about Emotional Intelligence and its usefulness for individuals is powerful. She was able to help me learn how to take this complex information and turn it into a useful business tool. Thanks, Susan!!!*

*Jennifer Webster, PhD  
Business Strategies, Inc.*

*Excellent training. The role playing and dialogue was very enriching. The fun and learning levels were on par with each other. Very enjoyable process and very good experience. Susan is a delight to work with!*

*Richard P. Himmer  
PyrBlu, Inc.*

*I recently went through the 2 day EQi 2.0 certification program because I felt learning from a master trainer would enhance my skills and knowledge of the new EQi 2.0 and 360 tools. I was not disappointed! Susan brought not only her knowledge but also experience to the program. I particularly found the steps and suggestions for effective analysis, accurate interpretation and meaningful debriefing to be the most helpful. It was time and money well spent!*

*Rita Swenor, MS  
Benchmark Coaching & Consulting*

**For details, cost, and registration visit:**  
<http://www.eqphoenixcertification.eventbrite.com>

**Email or call:** [info@hptworks.com](mailto:info@hptworks.com), 503-781-6489



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